



# eResearch Support as a Joint Endeavour

#### Elisha Chiware

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#### &

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**Technical University Munich** 









Information provision in change

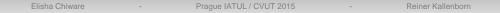
- Service desk
- Loan of books
- Mediating access
- Intellectual subject indexing
- Intellectual cataloguing

→ Social networks
 → Kindle Lending Library
 → Publishers approaching end users
 → Automatic full text indexing
 → Purchase of metadata sets

Researchers can develop infrastructure only to prototype level

Wolf-Tilo Balke (Chair of Informatics, Braunschweig University)











#### e-Research Support IN LIBRARIES!

Sustainability

Degree of Impact

#### Adaptability





#### Continuity

#### **Customer Orientation**

#### Expert Knowledge in Information Management

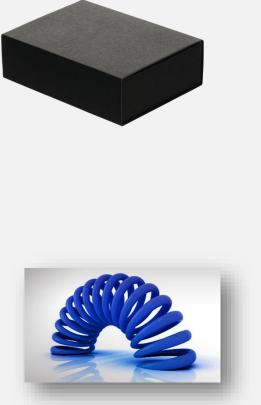








#### **Adaptive Services**



Take it or leave it



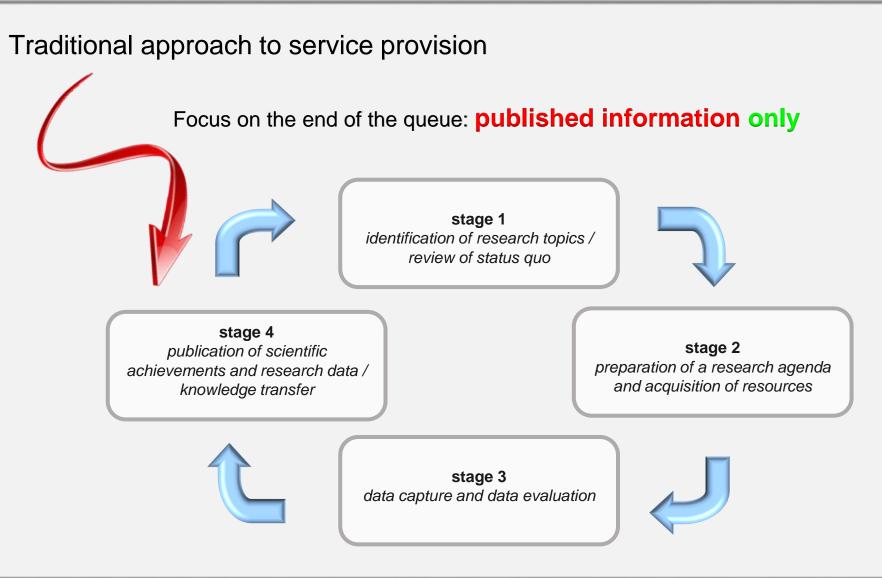
Adaptive Services for Science 2.0



















#### A survival guide to library services - Personal Customer Service

- Absolute flexibility
- Sustainability AND individual solutions
- Holistic approach to services
- Focus on two-way communication
  - $\rightarrow$  Necessary shift from
    - **Information Provision**

to

## **Information Management**

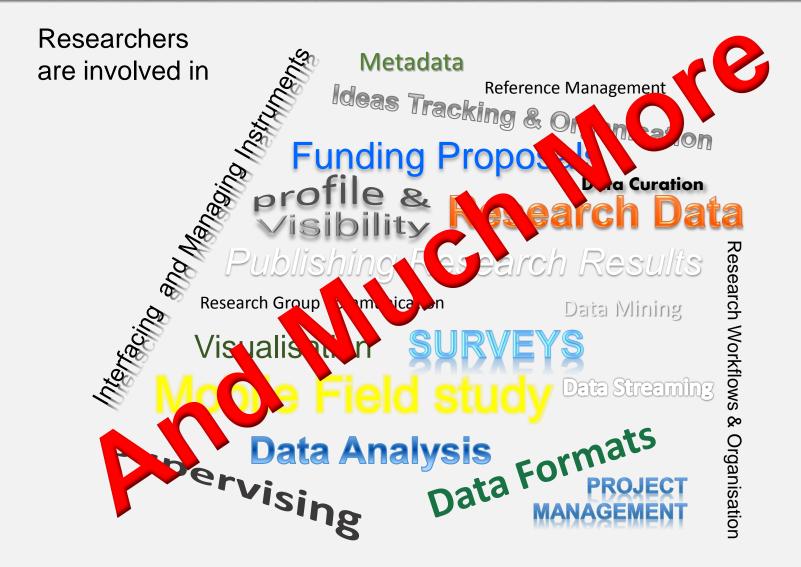








International Association of University Libraries



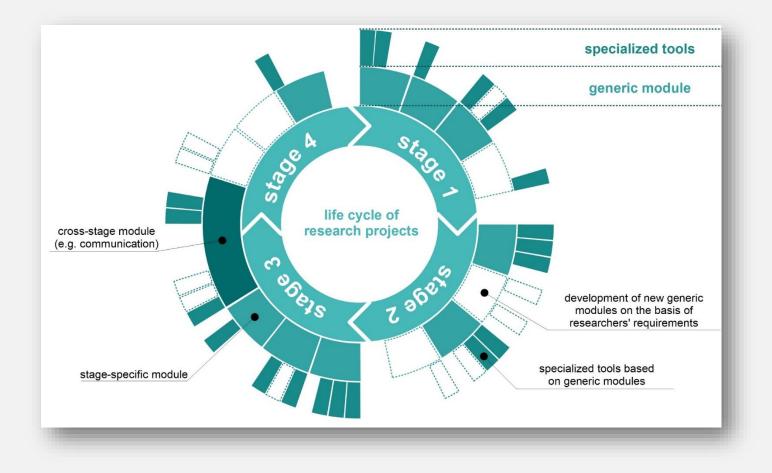








#### E-Research Support Cycle





















Collaboration

Partners Development and Application

- International Association of University Libraries (IATUL)
- University of the Federal Armed Forces Muinich Library
- Chair for Material Management and Distribution, University of the federal Armed Forces munich
- Cape Peninsula University of Technology Library, Cape Town
- Thammasat University Library, Bangkok
- Heinz Maier-Leibnitz Neuton Research Accelerator, Garching
- Faculty of Physics, TUM
- Fakultät of Chemiistry, TUM
- Chair of Applied Informatics, TUM
- Chair of Architecture Informatics, TUM
- Chair of Agricultural Machinery, TUM
- Commercial software companies
- TUM Unit for research Support TUM For Te
- a.o.

#### **Partners Application**

- Catholic University Eichstätt Library
- University Bayreuth Computer Centre
- University of Natural Resources and Life Sciences, Vienna
- Leibniz Institute for Agricultural Engineering Potsdam-Bornim
- 300 chairs at TUM
- a.o.

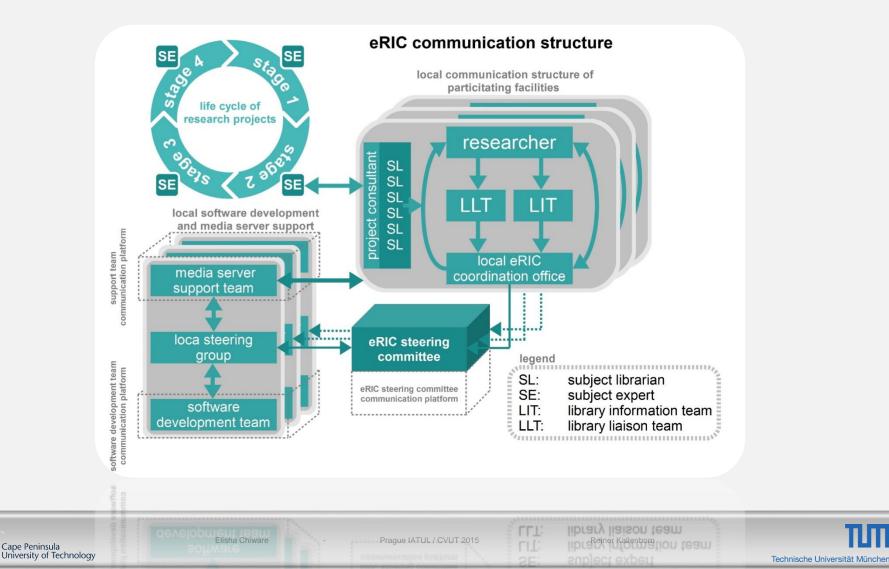








#### **Communication structure**

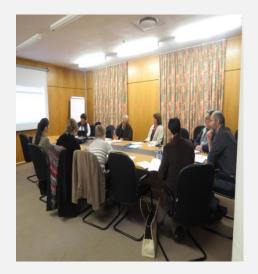






#### Requirements analysis - pilot project partners at CPUT

- Institute of Biomedical and Microbial Biotechnology (IBMB)
  - 15 leading researchers led by a Research Chair (funded by the South African – National Research Foundation)
  - Used to be part of the South Africa Medical Research Council
    - Bring to us a wealth of research experience and lots of data requiring management











International Association of University Libraries

Requirements and	Research Data Management Audit   Date:   Interviewee:   Interviewer:     1. General
0. a vision, a flex mediaTUM – manage d	a) Audited chair Name of the chair, faculty
<ul> <li>upload do</li> <li>index your</li> <li>make your</li> <li>accessible</li> <li>select, exp</li> </ul>	Chair holder Number of employees b) Do any of your current research projects require a data management strategy due to funding body specifications? Chair holder Number of employees b) Do any of your current research projects require a data management strategy due to funding body specifications?
1. structured int	a) What kind of methods do you use for creating data? (experiments field surveys collect
	- In which formats do you store your data?

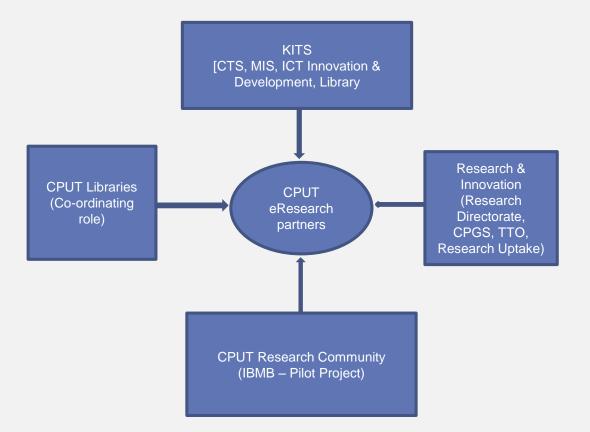








#### eResearch Partners at CPUT











#### Drivers of eResearch at CPUT

Library's Role in University's Research Strategy

- Supportive, modern library facilities, & expanded curation functions
- Enhanced library research support systems and services, access to information, digital platforms, support for research skills
- Curation, dissemination and promotion of traditional outputs of research in terms of articles and theses, and curation of research data and innovation output, including enhanced research data management systems











#### Drivers of eResearch at CPUT

Library eStrategy:

- Six focus areas:
  - e-Research online research environment that supports lifecycle of a research project & encourages collaborative research within CPUT & with external partners
  - e-Learning support and embed library services into Learner Management System
  - Digitization provide an environment for long-term stewardship of CPUT's intellectual output
  - Open scholarship provide an effective support as appropriate for the university's open research agenda
  - Library Web environment gateway to all library resources and services in a seamless environment

Reiner Kallenborn

 e-Resources and search platforms – a unified search environment to all content owned and licensed by CPUT Libraries









#### Drivers of eResearch at CPUT

National

 01 March 2015 – deposit final peer-reviewed manuscripts that have been accepted by the journals, to the administering Institutional Repository with an embargo period of no more than 12 months.

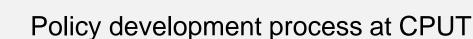


 Statement on Open Access to Research Publications from the National Research Foundation (NRF)-Funded Research









Infrastructure and Communication

- Institutional working Group 2013
- Representation: 4 partners, one researcher per faculty, IT, university ethics, records & archives, quality assurance.
- First drafts of two policy drafts (open access & RDM) tabled to the working group - November 2013
- Policy circulated to the rest of the university for input & Comment 2014

	Research Data Management	(RDM)	Policy						
Policy Group(s):	B: Teaching & Learning	(·)							
	F: Technology, Partnerships, Re	esearch	and Planning						
Type:	Policy	1	Guideline						
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CPUT Statute and/or		_							
Regulation									
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Authorities:	<ul> <li>Designs Act 195 of 1993</li> </ul>								
	Counterfeit Goods Act 37 of 1997								
	Competition Act 89 of 1998								
	Electronic communication and transaction act 25 of 2002								
	Biodiversity Act 10 of 2004								
	Technology Innovation Agency Act 26 of 2008								
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Relevant Institutional	<ul> <li>Policy on Intellectual Property</li> </ul>	erty							
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igue IATUL / CVUT 2015

Technische Universität Münche





#### Policy development process

- 1<sup>st</sup> introductory Workshop with Research Centres and rest of the research community – 27 February 2014 (concept discussion, Policy discussion and input)
- 2<sup>nd</sup> workshop 24 25 March 2014 (requirements gathering, identification of pilot partner, final input to draft policies)
- Policy Approved in July 2014











#### eRIC based services and initiatives

## **EXAMPLE 1** based solutions

- Interface for TUM Corporate Communication Center, TUM
- Repec interface for TUM School of Management, TUM
- EVALuna interface for faculty of medicine, TUM
- Interface for spectroscope at a chair of chemistry, TUM
- Hosting concept for mediaTUM external use
- Webservices mediaTUM
- iOS/android App mediaTUM
- Frontend for decentral research data at faculty of physics, TUM
- Preprint Server for several faculties, TUM
- University bibliography
- Instruments to experimentation station at MLZ: pick-up and und processing of parameters of running experiments
- a.o.

#### Non-IT services and initiatives

- TUM.University Press
- Infrastructure forbibliometric analyses
- Training programme Librarians' skills in e-Research Support (jointly with UniBw, CPUT)
- Systematic Reviews for EU projects
- Needs-oriented training in IL (embedded, eTutorials, blended learning)
- a.o.

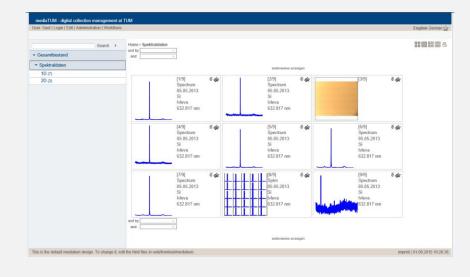


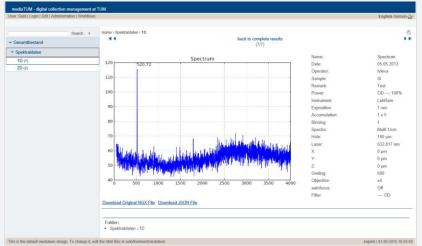






## Examples of **#MEDIATUM**<sup>®</sup> based solutions – spectral data





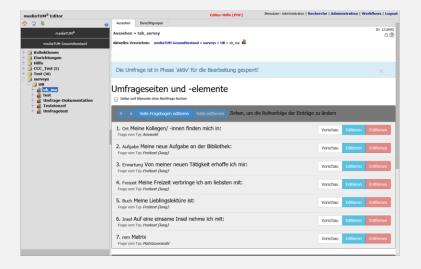








## Examples of **#MEDIATUM**<sup>®</sup> based solutions – survey tool



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Freie Antwort			
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## Examples of **#MEDIATUM**<sup>®</sup> based solutions – webcam

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Hugentobler) (85)	mediatum@ub.tum.de		Datenschutz Impressum Siter	01 00 2015 10:29:2









#### eRIC-Workbench / my-page

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#### eRIC-Workbench / project overview

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eRIC-Workbench / project management

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## Examples of **#MEDIATUM**<sup>®</sup> based solutions – DMP tool

#### eRIC-Workbench / DMP overview

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## Beispiele **#MEDIATUM**<sup>®</sup> basierter Lösungen – DMP tool

eRIC-Workbench / DMP – metadata editor

Projects Equipment Admir	istration My page Archived repositor	ies Help	L	ogged in as ga57heh 🛔 My account 😃 Log
eRIC-Wor	kbench		Search	Jump to a project
Overview	Home » Spielwiese			
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Settings				
	Create Answer Quest	ions		









Technische Universität Müncher

### Examples of **#MEDIATUM**<sup>®</sup> based solutions – DMP tool

#### eRIC-Workbench / DMP - plan editor

3) Standards and metadata	✓ EC guidance
B I S C III 112 113 III III III III III III III III III	Reference to existing suitable standards of the discipline. If these do not exist, an outline on how and what metadata will be created.
	DCC guidance on Data Capture Methods
The DMP should address the points below on a dataset by dataset basis and should reflect the current status of reflection within	DCC guidance on Metadata
the consortium about the data that will be produced. Save	
4) Data sharing	▼ EC guidance
B       I       Image: C       Image: R       Image: R	Description of how data will be shared, including access procedures, embargo periods (if any), outlines of technical mechanisms for dissemination and necessary software and other tools for enabling re-use, and definition of whether access will be widely open or restricted to specific groups. Identification of the repository where data will be stored, if already existing and identified, indicating in particular the type of repository (institutional, standard repository for the discipline, etc.).
	In case the dataset cannot be shared, the reasons for this should be mentioned (e.g. ethical, rules of personal data, intellectual property
	DCC guidance on Method For Data Shar
	DCC guidance on Restrictions on Sharin
	DCC guidance on Data Repository







## TAILOR-MADE SERVICES AND **RESEARCH SOLUTIONS**



All project results are documented, and published as open-source-software.



librarians and IT-experts.

eRIC services are developed in

collaboration with researchers.

collaborative development



eRIC tools and services are part

of a flexible multi-tier software

and service architecture.

modular solutions





All customer requirements are documented, analysed, and implemented bottom-up

More Details.

#### Who we are



#### A network of researchers, information specialists, and IT experts.

eRIC is a joint initiative by information experts from libraries all over the world. Partners from Germany and South Africa are currently

#### What we do

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#### RESEARCH SUPPORT

Implementation of unique research support solutions within a flexible eResearch framework.

#### SOFTWARE SOLUTIONS

Development of sophisticated tailor-made software solutions for researchers and administration staff.

#### **Our services**

- Research support
- Customised concepts
- Software development
- eResearch consultation
- Software hosting





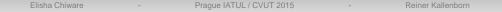
What's Now and What's Next

- Development on Collaboration
  - mediaTUM Hosting concept
  - E-research support workshops
  - Sharing of expertise
  - Sharing of challenges

## The challenge is

## Collaboration













# Your questions are welcome



